

2980 or visit us at <u>www.siho.org</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-800-443-2980 to request a copy.

Important Questions	Answers		Why This Matters:
What is the overall <u>deductible</u> ?	Health Risk Assessment Participants: \$500 Individual/ \$1,000 Family Non-Participants: \$1,000 Individual/ \$2,000Family		Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . In-Network and Out-of-Network <u>deductible</u> amounts do cross apply.
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	No.		You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Health Risk Assessment Participants: Tier 1: \$2,000 Individual/ \$4,000 Family Tier 2: \$2,500 Individual/ \$5,000 Family Tier 3: \$3,500 Individual/ \$7,000 Family RX Out-of-Pocket: \$2,000	Non-Participants: Tier 1: \$2,500 Individual/ \$5,000 Family Tier 2: \$3,000 Individual/ \$6,000 Family Tier 3: \$4,000 Individual/ \$8,000 Family Individual / \$4,000 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met. In-Network and Out-of-Network <u>out-of-pocket limit</u> amounts do cross apply.
What is not included in the out-of-pocket limit?	Premiums, Balance Billing Charges, Preauthorization Penalties, Non-Emergent Emergency Room Penalty and Healthcare this <u>Plan</u> does not cover.		Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.siho.org</u> or call 1-800-443-2980 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> network. You will pay less if you use a <u>provider</u> in the <u>plan</u> 's network. You will pay the most if you use an out-of-network <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your network <u>provider</u> might use an out-of-network <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	In-Network: <u>Copayment</u> applies to office visit only. All other services are subject to <u>deductible</u> and <u>coinsurance</u> .
lf you visit a health care	<u>Specialist</u> visit	Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	
provider's office or clinic	Preventive care/screening/ immunization	Tier 1 & 2: No Charge <u>deductible</u> waived	No Charge, <u>deductible</u> waived	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your <u>plan</u> will pay for. This <u>plan</u> follows Open Door Health Services Comprehensive Preventive Health Benefit (PHB) guidelines. See <u>www.siho.org</u> for a list of PHB services.
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after	50% <u>coinsurance</u> after <u>deductible</u>	None

		What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Imaging (CT/PET scans, MRIs)	deductibleFacility Charges:Tier 1:10% coinsuranceafter deductibleTier 2: 30% coinsuranceafter deductiblePhysician Charges:Tier 1 & 2:20% coinsuranceafter deductible	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Generic drugs	1-30 Day Supply: \$5 <u>copayment</u> 31-90 Day Supply: \$12 <u>copayment</u>	1-30 Day Supply: \$5 <u>copayment</u> 31-90 Day Supply: \$12 <u>copayment</u>		
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.truescripts.com or	Preferred brand drugs	 1-30 Day Supply: 20% <u>coinsurance</u> or \$20 <u>copayment</u> (whichever is greater) up to a \$100* max 31-90 Day Supply: 20% <u>coinsurance</u> or \$40 <u>copayment</u> (whichever is greater) up to a \$200* max 	 1-30 Day Supply: 20% coinsurance or \$20 copayment (whichever is greater) up to a \$100* max 31-90 Day Supply: 20% coinsurance or \$40 copayment (whichever is greater) up to a \$200* max 	RX <u>Out-of-pocket limit</u> : \$2,000 individual / \$4,000 family *1-30 Day Supply – Step Therapy trigger drugs will be exempt from the \$100 RX Maximum *31-90 Day Supply – Step Therapy trigger drugs will be exempt from the \$200 RX Maximum	
<u>www.truescripts.com</u> or 844-257-1955.	Non-preferred brand drugs	 1-30 Day Supply: 20% coinsurance or \$20 copayment (whichever is greater) up to a \$100* max 31-90 Day Supply: 20% coinsurance or \$40 copayment (whichever is greater) up 	 1-30 Day Supply: 20% coinsurance or \$20 copayment (whichever is greater) up to a \$100* max 31-90 Day Supply: 20% coinsurance or \$40 copayment 	Preauthorization is required for Specialty drugs. Specialty drugs_are limited to a 30 Day supply or less.	

		What Yo	ou Will Pay	Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		to a \$200* max	(whichever is greater) up to a \$200* max	
	Specialty drugs	Specialty Tier 1: 20% <u>coinsurance</u> or \$20 copayment (whichever is greater) Specialty Tier 2:	Not Covered	
		50% <u>coinsurance</u>		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None
surgery	Physician/surgeon fees	Tier 1 & 2: 20% coinsurance after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	
If you need immediate medical attention	Emergency room care	True Emergency: Facility & Physician Charges at Greene Co. Hospital: 10% <u>coinsurance</u> after <u>deductible</u> All Other Hospitals: Facility Charges: Tier 1 & Tier 2: 10% <u>coinsurance</u> after <u>deductible</u>	True Emergency: Facility Charges: 10% <u>coinsurance</u> after <u>deductible</u> Physician Charges: 20% <u>coinsurance</u> after <u>deductible</u> Non-Emergent: Facility & Physician Charges:	True <u>Emergent</u> ER services will apply to the In-network benefit level. <u>Copayment</u> waived if admitted from ER. Non- <u>Emergent</u> Emergency room services will be subject to \$150 penalty
		Physician Charges: Tier 1 & Tier 2: 20% <u>coinsurance</u> after <u>deductible</u> Non-Emergent:	50% <u>coinsurance</u> after <u>deductible</u>	per occurrence.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
		(You will pay the least) Facility Charges Tier 1 & 2 :10% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & Tier 2: 20% <u>coinsurance</u> after <u>deductible</u>	(You will pay the most)		
	Emergency medical transportation	True Emergency: Tier 1 & Tier 2: 10% <u>coinsurance</u> after <u>deductible</u> Non-Emergent: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	True Emergency: 10% <u>coinsurance</u> after <u>deductible</u> Non-Emergent: 50% <u>coinsurance</u> after <u>deductible</u>	True <u>Emergent</u> Ambulance charges will apply to the Tier 1 benefit level. This includes non- emergent transportation from one facility to another facility.	
	<u>Urgent care</u>	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Tier 1 & 2: Physician Charges: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
lf you have a hospital stay	Facility fee (e.g., hospital room)	Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required. Failure to obtain Preauthorization will result in 50% reduction penalty.	
	Physician/surgeon fees	Tier 1 & 2: 20% <u>coinsurance</u>	50% <u>coinsurance</u> after <u>deductible</u>		

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		after <u>deductible</u>		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Tier 1 & 2: Physician Charges: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Autism & ADD/ADHD: Covers office visits and any testing required for diagnosis but treatment is not covered.
	Inpatient services	Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required. Failure to obtain <u>Preauthorization</u> will result in 50% reduction penalty.
	Office visits	Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Dependent Daughter Maternity is <u>Not</u> Covered.
lf you are pregnant	Childbirth/delivery professional services	Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	<u>Preventive</u> pre-natal labs and <u>preventive</u> services are covered as required by the ACA.
	Childbirth/delivery facility services	Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	See <u>www.siho.org</u> for a list of PHB services.
If you need help recovering or have other special health needs	Home health care	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Annual Maximum: 100 visits

		What You Will Pay		Limitations Exceptions 2 Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>		
	Rehabilitation services	Facility Charges:Tier 1:10% coinsuranceafter deductibleTier 2: 30% coinsuranceafter deductiblePhysician Charges:Tier 1 & 2: 20%coinsuranceafter deductibleFacility Charges:	50% <u>coinsurance</u> after <u>deductible</u>	Annual Maximum: 20 visits combined for Physical, Occupational, and Chiropractic Therapy. Separate 20 visit limit for Speech
	Habilitation services	Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Therapy.
	Skilled nursing care	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Annual Maximum: 90 days <u>Preauthorization</u> is required. Failure to obtain <u>Preauthorization</u> will result in 50% reduction penalty.

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Durable medical equipment	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required on purchases over \$1,000 and on all rentals. Failure to obtain <u>Preauthorization</u> will result in a penalty of 50% per occurrence.
	Hospice services	Facility Charges: Tier 1:10% <u>coinsurance</u> after <u>deductible</u> Tier 2: 30% <u>coinsurance</u> after <u>deductible</u> Physician Charges: Tier 1 & 2: 20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Inpatient Annual Maximum: 30 days <u>Preauthorization</u> is required. Failure to obtain <u>Preauthorization</u> will result in 50% reduction penalty.
If your child needs	Children's eye exam	Not Covered	Not Covered	
dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
Acupuncture	Infertility Treatment	Routine Eye Care (Adult)				
Cosmetic Surgery	Long-Term Care	Routine Foot Care (Unless necessary for				
Dental Care (Adult)	The Non-Emergency Care When Traveling	metabolic (diabetes) or peripheral-vascular				
• Hearing Aids (Unless hearing loss is a result of	Outside the U.S.	disease)				
an accidental injury)	Private Duty Nursing	Weight Loss Programs				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)						
Chiropractic Care (Annual Maximum: 20 visits combined with Physical and Occupational	 Bariatric Surgery (Morbid Obesity Only; Lifetim Maximum of \$50,000) 	le				

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) Therapy)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Appeals Coordinator in writing at P.O. Box 1787 Columbus, IN 47202 or verbally by calling 1-800-443-2980. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al (410) 786-5110.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (410) 786-5110.]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 (410) 786-5110.]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (410) 786-5110.]

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$500

20%

10% 10%

The plan's overall deductible
Specialist copayment
Hospital (facility) coinsurance
Other coinsurance

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$500
<u>Copayments</u>	\$0
Coinsurance	\$1,500
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$2,060

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$500
Specialist copayment	20%
Hospital (facility) coinsurance	10%
Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	

Cost Sharing	
Deductibles	\$500
Copayments	\$200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$920

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$500
Specialist copayment	20%
Hospital (facility) coinsurance	10%
Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example. Mia would pay:

\$500
\$10
\$300
\$0
\$810

The plan would be responsible for the other costs of these EXAMPLE covered services.